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**Carstens,
Yee &
Cahoon, L.L.P.**

13760 Noel Road
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Dallas, Texas 75240

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To: Commissioner for Patents for Examiner Thuan T. Nguyen Group Art Unit 2685	Facsimile No.: 703/872-9306
From: Rebecca Clayton Legal Assistant to Stephen J. Walder, Jr.	No. of Pages Including Cover Sheet: 16
<p>Message:</p> <p>Enclosed herewith:</p> <ul style="list-style-type: none"> Transmittal Document; and Response to Office Action. 	
<p>Re: Application No. 09/419,175 Attorney Docket No: 11032RR</p>	
<p>Date: Wednesday, January 28, 2004</p>	
<p>Please contact us at (972) 367-2001 if you do not receive all pages indicated above or experience any difficulty in receiving this facsimile.</p>	<p><i>This Facsimile is intended only for the use of the addressee and, if the addressee is a client or their agent, contains privileged and confidential information. If you are not the intended recipient of this facsimile, you have received this facsimile inadvertently and in error. Any review, dissemination, distribution, or copying is strictly prohibited. If you received this facsimile in error, please notify us by telephone and return the facsimile to us immediately.</i></p>

**PLEASE CONFIRM RECEIPT OF THIS TRANSMISSION
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Osterhout et al.

§ Group Art Unit: 2685

Serial No.: 09/419,175

§ Examiner: Nguyen, Thuan T.

Filed: October 15, 1999

§ Attorney Docket No.: 11032RR

For: Portable Call Management
System

35527

PATENT TRADEMARK OFFICE
CUSTOMER NUMBER

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Alexandria, VA 22313-1450, facsimile number (703) 872-9306
on January 28, 2004.

By:


Rebecca ClaytonTRANSMITTAL DOCUMENTCommissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

ENCLOSED HEREWITH:

- Response to Office Action.

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to Deposit Account No. 50-0392. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to Deposit Account No. 50-0392.

Respectfully submitted,


Duke W. Yee
Registration No. 34,285
CARSTENS, YEE & CAHOON, LLP
P.O. Box 802334
Dallas, Texas 75380
(972) 367-2001
ATTORNEY FOR APPLICANTS

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JAN 28 2004

In re application: Osterhout et al.

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Serial No.: 09/419,175

Group Art Unit: 2685

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Examiner: Nguyen, Thuan T.

For: Portable Call Management
System

Attorney Docket No.: 11032RR

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9306, on January 28, 2004.

By: Rebecca Clayton

Rebecca Clayton

RESPONSE TO OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to Deposit Account No. 50-0392. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to Deposit Account No. 50-0392.

In response to the Office Action dated October 28, 2003, please amend the above-identified application as follows:

Listing of Claims begins on page 2 of this paper.

Remarks begin on page 9 of this paper.

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